

Yagnik Patel

Senior Scrum Master · SAFe 6 AI-Empowered Product Owner / Product Manager · Toronto, ON

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Profile

Delivery leader with 4+ years inside TD Bank's regulated Canadian Personal Banking environment, governing Agile / SAFe ceremonies for engineering teams and partnering with Product Owners on PI objectives, backlog health, and outcome-based prioritisation. SAFe 6 AI-Empowered Product Owner / Product Manager with a Business Analytics background and a bias for data-informed decisions.

Core Skills

Agile & SAFe: Scrum, Kanban, PI Planning, backlog refinement, Definition of Ready, sprint predictability, SAFe 6.0 · Product: roadmap prioritisation, stakeholder management, user stories, acceptance criteria, experiment design · Data & Tools: Jira, Confluence, Power BI, Tableau, SQL, Python, MS Project, Visio · Domain: Regulated banking, privacy compliance (Bill C-64), OneTrust, Adobe Experience Manager, Mulesoft, SFMC

Experience

Scrum Master / Delivery Lead

TD Bank Canada · Canadian Personal Banking | Jun 2022 — Jul 2026

- Led end-to-end delivery for the Enterprise Shopping / Buying Solution Train across the Public Site & Tools stream; governed Agile / SAFe for 2 engineering teams.
- Partnered with RTE and Product Owners on PI objectives, backlog health, and cross-team dependency management.
- Designed Power BI dashboards on Jira data to track capacity, velocity, and cycle time; coached PO and Tech Lead on Definition of Ready, resulting in +22% velocity, 95% sprint predictability, and –30% carry-over stories.
- Delivered the Bill C-64 Privacy Risk Mitigation program including enterprise OneTrust rollout, coordinating Security Architects, infrastructure, and backend API teams with zero missed regulatory milestones.
- Built a lightweight impediment log and daily unblock rituals, cutting sprint impediment cycle time by 15% and reducing escalations to senior leadership.

Junior Project Manager

Netex Enterprise Canada | Aug 2020 — Mar 2021

- Coordinated home-automation projects end-to-end: scheduling, remote team management, client status reporting, MS Project schedules, and stakeholder communication.
- Maintained clean project financials and a weekly client status cadence that drove repeat client engagements.

Education

Business Analytics · President's List (3.9 GPA)

Seneca International College, Toronto, ON | Sep 2020 — May 2021

Statistics, data preparation, SAS programming, and Tableau visualization. Led team case studies and a Kaggle-based analytics project.

Bachelor of Engineering, IT (8.2 CGPA)

Gujarat Technological University, India | Aug 2014 — Jul 2018

SDLC, software engineering, data structures & algorithms. Final project selected for SSIP (Student Startup and Innovation Program).

Certifications

- SAFe 6.0 Scrum Master — 2022
- SAFe 6 AI-Empowered Product Owner / Product Manager — 2026
- Business Analytics — Seneca College, President's List